From: Robert Dollins
To: Microsoft ATR
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Subject: Microsoft settlement

As a computer user, teacher, software author, and industry watcher since 1978, it is painful to watch deals being made which fail to adequately punish Microsoft for the arrogant disdain with which it has treated its customers, business rivals AND partners since it made questionable acquisition of Seattle Blue's hack of Digital Research's CPM operating system . Microsoft has continually released products of questionable quality, supported them poorly and at disturbing costs to the consumers it purported to serve.

All of the older computer users remember early days when Microsoft would rellease a really faulty product, then renig on promises to update and provide corrections. The only way to obtain corrections was to update the product, at great expense to the consumer.

Most of us also remember the many innovative small companies which introduced new and excellent ways of performing tasks, only to attract the attention of Microsoft who, if unable to purchase the companies or ideas outright, created competing technologies that were not better, just designed to use Microsoft's immense power to destroy the competing companies and their ideas and leave Microsoft in control of the market.

Finally, it's painful to watch the Court to capitulate to the arrogance and whims of a monster company who, in the Court's own ruling, DID stifle competition and deliberatly destroy other companies. Anyone, attorney, judge, computer user, customer, competitior, etc., who believes that the proposed settlement will prevent Microsoft from being up to their old tricks or showing any remorse should probably have their vision and hearing checked. They haven't been watching Microsoft closely enough and listening to what its customers ahve been saying for years.